SOPHOS

professional services

Training

Prepare your staff and help keep your organization secure in an increasingly complex, highly connected world

- ‣ Share our security and product expertise with your staff
- ‣ Be fully prepared to operate your Sophos solution
- ‣ Increase your technical expertise on our products
- ‣ Develop your team of highly effective security administrators

- ‣ Get training delivered via webinars, workshops or customized classes at our sites or yours
- ‣ Covers endpoint, gateway, data protection, mobile and network security

The better trained your in-house team is, the less they'll require outside help to operate and manage your Sophos security solution. Your independence can mean faster response to user issues, and on-the-spot recognition of outbreak or threat situations. Often, the departure of a key employee results in a gap of knowledge; Sophos training is the answer.

What you get

‣ Standardized or custom courses, anywhere in the world, at your sites or ours

‣ Training delivered in the mode you need: workshop, course or webinar

‣ Ability to provide consistent support against the full spectrum of threats

‣ The right level of expertise you need to comfortably manage your Sophos solution

Skills and methods to install, administer and manage your Sophos solution

Sophos delivers the forms of training you need, whether standard workshops or an in-depth class. Get instruction on how to install, administer and manage a security solution. We can educate your teams so they can optimize their Sophos solutions and fully cover the latest threat scenarios. Sophos is dedicated to maximizing your independence and self-sufficiency in IT security.

Installation technology and highlights You will be versed in the infrastructure requirements necessary to be successful.

Best practices We provide training on recommended approaches to enterprise IT security management.

Ongoing administration Hands-on workshops cover how to establish the best roles to structure policies and processes.

For more information

Visit sophos.com/support to learn how we can help your organization.

Hands-on technical and administrative product workshops

Sophos hands-on workshops deliver a detailed technical understanding of your Sophos products. They are designed to increase the overall level of security capabilities and equip attendees with the deeper knowledge needed to achieve the optimal configuration and troubleshoot day-to-day issues.

Configuration Review Sophos Enterprise Solution/ Management Center Console configuration options.

Deployment Explore the activities and troubleshooting that commonly occur while deploying Sophos products.

Administration Execute sample advanced administrative tasks to become familiar with frequently used features.

Webinar-based sessions

Sophos webinars provide a quick initial understanding of the features, functionality, installation options and remediation technologies.

Overview Gain an initial understanding of the features, functionality and installation options available with Sophos Endpoint Protection and Sophos Mobile Control.

Deployment and administration Learn about the system components, how they are deployed across a network and focus on system configuration, troubleshooting and best practices.

Threat landscape Stay on top of the information security threats currently facing organizations and the methods to prevent attacks.

Cleanup Review best practices for dealing with current virus outbreaks.

Custom training

Custom training from Sophos allows you to work with our training professionals to design a specific curriculum that best suits your needs. We deliver customized training in the format needed to reach your target students.

Tailored learning Labs and content are customized to your solution and environment.

Onsite or via webinar Bring our experts to your location or reach multiple sites at once via webinar.
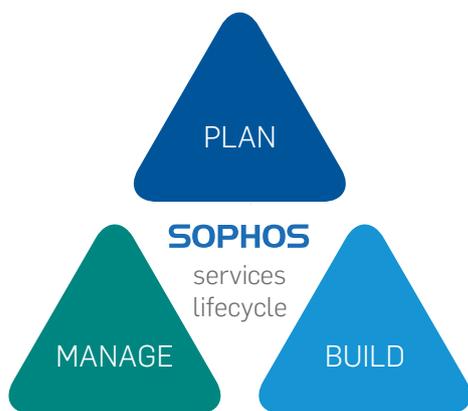
Personalized materials Hand-outs and documentation are customized to your organization.

PROJECT OVERSIGHT

PROJECT INITIATION → ASSESSMENT / EVALUATION → DESIGN / IMPLEMENTATION → DEPLOYMENT / OPERATION → PROJECT HANDOFF

Proven ITIL-based methodology
We apply a comprehensive, ITIL-based methodology and proven tools to every engagement. You receive not only the best expertise, but the best practices to help you deploy and use your Sophos software.

PLAN

SOPHOS

services
lifecycle

MANAGE

BUILD

Get more out of your software—from planning to operation

Sophos Professional Services support the lifecycle of Sophos software—from planning and implementation to ongoing operation of the system.

Training builds your in-house foundation of skills so that employees know how to meet and stop threats. The security knowledge and preparedness of your team determines, to a large extent, how effectively your Sophos solution protects your organization. We deliver training that matches the location, style, approach and content that your staff needs. The result is your team will be as aware and ready as possible.

For more information
Visit sophos.com/support to learn how we can help your organization.

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