

SOPHOS

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Sophos Professional Services

UTM/XG Firewall QuickStart

This service offering focuses on building a base configuration for a Sophos UTM/XG Firewall and educating the customer to ensure a successful production deployment. The Sophos Professional Services Consultant will work with the customer via phone and web conferencing to complete the following deliverables.

Deliverables

Sophos UTM/XG Firewall preparation and installation

- Basic review of existing network configuration
- Basic installation of one Sophos UTM or XG Firewall appliance
- Base UTM/XG Firewall configuration

Sophos UTM/XG Firewall configuration

- Authentication services/Web Admin
- Configuration of LAN/WAN
- Interface settings, static routing for LAN communication
- Establishing communications to customer's Active Directory environment
- Creation of sample web filtering profiles

Management best practices

During the engagement the Sophos Professional Services Consultant will demonstrate best practices for configuring, managing and basic troubleshooting the Sophos UTM/XG Firewall.

Sophos UTM/XG Firewall backup maintenance

Recommendations for maintenance of the Sophos UTM/XG Firewall events and required backup procedures for disaster recovery.

Getting help and additional tools

Best practices for leveraging Sophos on-line and local resources.

Target Customer

This offering is ideal for small and mid-size customers.

Customers having one or more of the following conditions should consider a longer services offering:

- Sophos UTM/XG Firewall setup in a virtual environment
- Assistance with a pilot rollout or deployment assistance beyond what is described in this service description
- Requirement for pre-engagement discussions/planning
- Restrictive change management process
- Product training
- Outsourced IT services

Deliverables chart

Sophos UTM/XG Firewall	1 appliance
Active Directory Synchronization	1 domain
Sophos UTM/XG Firewall Release Notes	Search the Sophos Knowledge Base for the latest version: UTM, XG Firewall

“Out of Scope”

The following areas are considered “out of scope” for Sophos Mobile Control engagements.

- Any additional hardware or software configuration not listed in the SoW
- Configuring advanced routing such as BGP/OSPF, setting up Virtual Private Networks, migrating existing firewall policies, address objects, or VLANs
- Development of custom software or scripts
- Implementation of required communications infrastructure and components
- Any data or host migrations
- Any integration with existing or current client backup software technologies or processes
- Any integration with existing password management tools or software
- Network troubleshooting and/or reconfiguration
- Any application or host system tasks that encompasses coding, scripting, application, system performance and/or troubleshooting
- Work outside of local business hours (9-5PM M-F)

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