

SOPHOS

Security made simple.



Sophos Professional Services

Sophos Central QuickStart

This offering is intended to provide new Sophos Central customers with a properly configured Sophos Central environment including deployment to a limited number of test clients. The Sophos Professional Services Consultant will work with the customer via phone and web conferencing to complete the following deliverables.

Deliverables

Sophos Central Instance Provisioning & overview

The provisioning of the Sophos Central instance and get an overview of the main functionalities of the Sophos Central web interface.

Sophos client installation

Deployment to a limited number of test clients. Please see additional details in the Deliverables chart.

Configuration best practices

Definition and demonstration of the policies and configuration for up to 3 Sophos Central products. Selectable products are:

- Endpoint Protection (Threat Protection, Application Control, Peripheral Control, Web Control)
- Intercept X
- Mobile Control
- Device Encryption
- Server Protection (Threat Protection, Server Lockdown, Application Control, Peripheral Control, Web Control)
- Web Gateway
- Wireless
- Email Gateway

Sophos Central administration

Demonstration of user, group and computer management, policy management, reporting and System Settings incl. AD Sync, Role management, etc.

Getting help and additional tools

Best practices for leveraging Sophos on-line and local resources.

Deliverables chart

Milestone description	Target, support system or limitation
Deployment to Windows / Mac / Mobile endpoints	Up to 3 systems
Configuration of Sophos Central	1 instance
Synchronization with AD	1 domain
Configuration of Sophos Central products	Up to 3 Sophos Central products
Operating systems	See KB 113278

Target Customer

This offering is ideal for a customer with less than 1,000 clients. Customers having one or more of the following conditions should consider a longer services offering:

- Requirement for pre-engagement discussions/planning
- In-depth consulting of all Sophos Central products and functionalities
- Restrictive change management process
- Helpdesk training
- Outsourced IT services
- Full deployment
- Requiring assistance with a Pilot rollout
- Special needs, like Linux, virtualization environments (incl. VMware vSphere, Microsoft Hyper-V, and Citrix XenServe), SIEM API integration, etc.

“Out of Scope”

The following areas are considered “out of scope” for Sophos Central QuickStart engagements.

- Any additional hardware or software configuration not listed in the SoW
- Development of custom software or scripts
- Implementation of required communications infrastructure and components
- Any data or host migrations
- Any integration with existing or current client backup software technologies or processes
- Any integration with existing password management tools or software
- Network troubleshooting and/or reconfiguration
- Any application or host system tasks that encompasses coding, scripting, application, system performance and/or troubleshooting.
- Work outside of standard local business hours (9-5, M-F)

United Kingdom and Worldwide Sales
Tel: +44 (0)8447 671131
Email: sales@sophos.com

North America Sales
Toll Free: 1-866-866-2802
Email: nasales@sophos.com

Australia and New Zealand Sales
Tel: +61 2 9409 9100
Email: sales@sophos.com.au

Asia Sales
Tel: +65 62244168
Email: salesasia@sophos.com