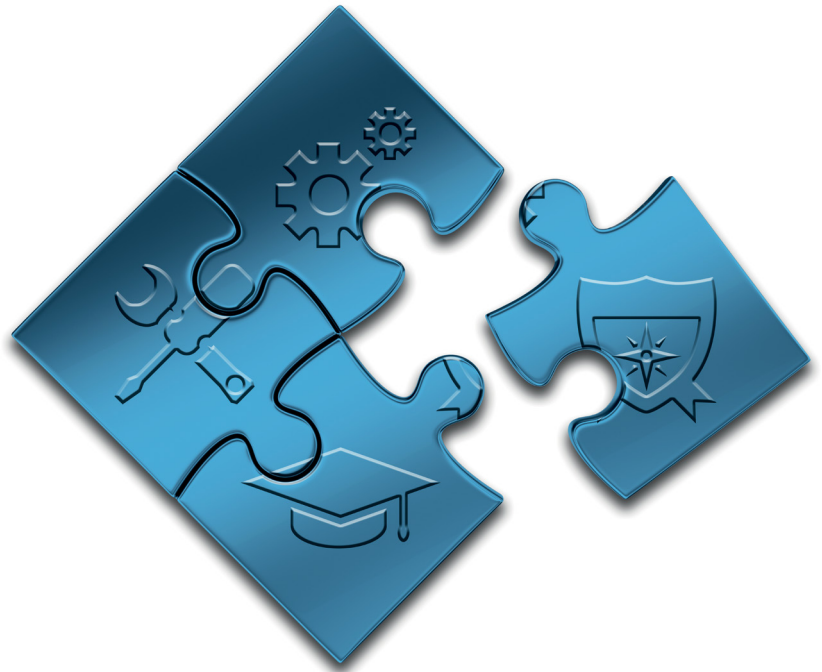


SOPHOS

Security made simple.



Sophos Professional Services

UTM/NGFW QuickStart

This service offering focuses on building a base configuration for a Sophos UTM/NGFW and educating the customer to ensure a successful production deployment. A Sophos Professional Services consultant will work with the customer to demonstrate best practices for the installation, configuration and ongoing maintenance of the Sophos UTM/NGFW solution.

Service Summary

This remote service delivery includes the basic installation and setup of one Sophos UTM/NGFW appliance using established best practices. The delivery includes the configuration of LAN/WAN interface settings, static routing for LAN communication, establishing communications to customer's Active Directory environment, and the creation of sample web filtering profiles.

During the engagement the Sophos Professional Services Consultant will demonstrate best practices for configuring, managing and basic troubleshooting the Sophos UTM/NGFW.

This service does not include configuring advanced routing such as BGP/OSPF, setting up Virtual Private Networks, migrating existing firewall policies, address objects, or VLANs. For additional information see the Out of Scope section below.

The Sophos Professional Services Consultant will work with the customer via phone and web conferencing to complete the following deliverables:

- Basic review of existing network configuration
- Base UTM/NGFW configuration
- Authentication services/Web Admin and EUWP
- Configuration of Web Protection
- Administration best practices

“Out of Scope”

The following areas are considered “out of scope” for the UTM/NGFW QuickStart engagement.

- Any additional hardware or software configuration not listed in the SoW
- Development or modification of custom scripts
- Implementation of required communications infrastructure and components
- Installation, certification, configuration and support of electrical, networking, telecommunication, cabling infrastructure and components
- Customer network troubleshooting and/or reconfiguration
- Work outside of standard local business hours (9-5, M-F)

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