

Sophos Technical Training

Sophos Technical Training – part of Sophos Global Support Services – runs courses and workshops around the world to help organizations deal with increasingly complex and evolving threats. Courses cover endpoint, email and web security and customized packages can meet specific requirements. The training provides real, practical experience of working with Sophos solutions and can take place onsite or at Sophos’s own education facilities.

Standard training packages

- Endpoint training covers the following server-side components: Enterprise Console, the Sophos database, management services and EM Library. It also covers the following client-side components: Sophos Anti-Virus, Sophos AutoUpdate, Sophos Remote Management System and Sophos Client Firewall.
- Email training covers the installation, configuration and functionality of the Sophos ES1000 and ES4000 Email Appliances and deployment options for Sophos PureMessage for Exchange and Sophos PureMessage for UNIX.
- Web training covers the installation, configuration and functionality of the Sophos WS1000 Web Appliance.
- Sophos small business solutions training covers all server-side components except Enterprise Console and EM Library and all client-side components.

Customized training packages

- Sophos Technical Training can customize training to suit a specific business need or to cover a particular Sophos product.

Threat protection and anti-virus workshops

- Sophos threat protection and anti-virus workshops provide a hands-on opportunity to experiment with viruses in a supervised and controlled environment. Sophos experts will explain the differences between viruses, worms and Trojans and explore the strategies used to protect against them.

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GLOBAL
SUPPORT
SERVICES**

Technical Support

Professional Services

Technical Training

www.sophos.com/globalsupport

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Key benefits

- » Sophos security knowledge and expertise is transferred directly to Sophos users
- » Standard training covers endpoint, email and web security
- » Can be customized to meet specific business needs
- » Covers day-to-day requirements, such as dealing with infected or non-compliant computers
- » More complex skills such as managing Sophos product upgrades are also taught
- » Packages are aimed at technical staff and managers
- » Provides certification in all Sophos solutions
- » Threat protection and anti-virus workshops provide a comprehensive introduction to viruses and other malware
- » Can take place onsite or at Sophos facilities

Sophos enables enterprises worldwide to secure and control their IT infrastructure. Our network access control, endpoint, web and email solutions simplify security to provide integrated defenses against malware, spyware, intrusions, unwanted applications, spam, policy abuse, data leakage and compliance drift. With over 20 years of experience, we protect over 100 million users in nearly 150 countries with our reliably engineered security solutions and services. Recognized for our high level of customer satisfaction, we have an enviable history of industry awards, reviews and certifications. Sophos is headquartered in Boston, MA and Oxford, UK.

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