

Sophos Professional Services

Sophos Professional Services – part of Sophos Global Support Services – provides businesses with the skills to implement and maintain complete endpoint, gateway and network security and encryption against increasingly complex and evolving threats. It helps some of the most recognized organizations in the world meet specific security needs and optimize their Sophos solutions. Sophos Professional Services provides standard and customized packages that can be delivered onsite or remotely and which ensure the maximum return on an organization's investment in Sophos.

Endpoint and gateway services

Sophos Implementation

- Designed to ensure the optimal installation and configuration of Sophos endpoint, gateway and network access control solutions.
- The service includes product installation, product training sessions, skills transfer and best practice tutorials for network and system security.
- The removal of legacy anti-virus software can also be included in the service, if required, ensuring a rapid roll out of all Sophos solutions while maintaining the security of the business network.

Sophos Upgrade

- Sophos Upgrade includes assistance from a Sophos security expert to ensure a smooth transition from a previous version of a Sophos product to the current release, with minimum system disruption.
- The Sophos consultant ensures that the business IT environment is configured for optimal performance, both during and after the upgrade.

Sophos Health Check

- Sophos has over 20 years experience in IT security, which its consultants can utilise to assess an organization's current configuration and deployment of Sophos endpoint and gateway products.
- A Sophos expert will recommend best practices to optimize an organization's security policy.
- As part of this service, Sophos Professional Services also makes recommendations on policy enforcement, outbreak management and disaster recovery.

Endpoint encryption services

Utimaco implementation

- Detailed planning ensures optimal installation and configuration of the Utimaco encryption solution.
- Customers will benefit from product knowledge transfer through real-time guidance and instruction.

Key deliverables

Customized transition plan

- » Sophos experts work with an organization's security team to develop a plan for the efficient deployment and upgrade of Sophos products with minimal impact on the network

Skills transfer

- » An organization's security team works alongside Sophos professionals to gain immediate experience of industry-leading Sophos solutions and to optimize administration and policy enforcement

Industry-leading expertise

- » Sophos consultants advise on threat prevention best practice, including compliance with email and endpoint security policies, and defense against unauthorised computers, malware and spam

Maximum return on investment

- » Whether onsite or remotely, a Sophos security expert assesses an organization's network environment and selects the module or configuration that best suits its requirements

Customer satisfaction

- » Sophos security experts have helped prominent organizations all over the world meet their specific business requirements. Information on case studies or reference sites can be provided by local Sophos sales representatives or by visiting www.sophos.com

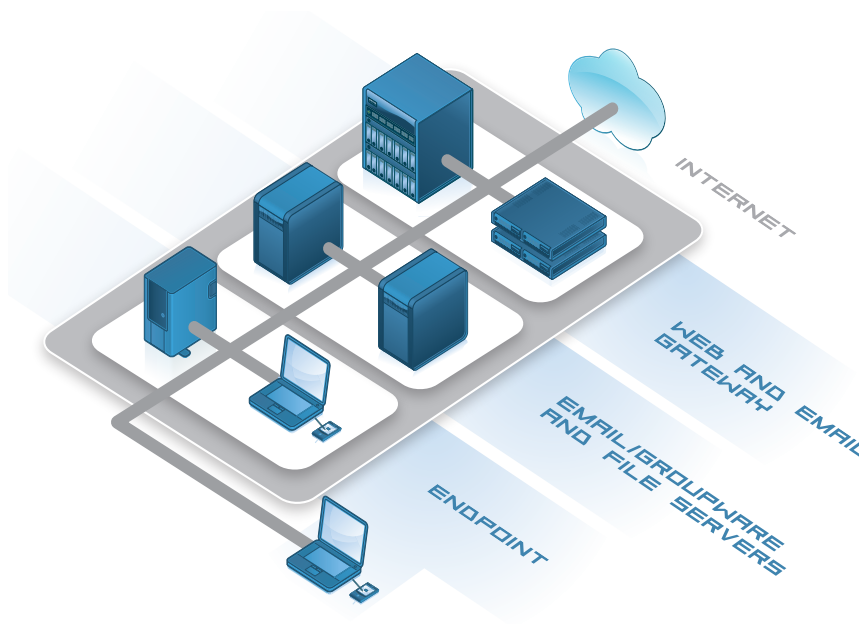
Remote services

- Sophos Professional Services can deliver some of the above packages via remote access. Using remote connection and web collaboration technologies, our experts are able to install the security and encryption solutions without the need for a site visit, as well as remove legacy anti-virus software.

Customized services

- Sophos Professional Services can provide consultancy days for a variety of custom projects to meet an organization's specific business requirements.

-  sophos **anti-virus**
-  sophos **client firewall**
-  **enterprise console**
-  **puremessage**
-  **sophos nac**
ADVANCED



Sophos Professional Services helps implement and maintain security and encryption across the business network.

**SOPHOS
GLOBAL
SUPPORT
SERVICES**

Technical Support

Professional Services

Technical Training

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