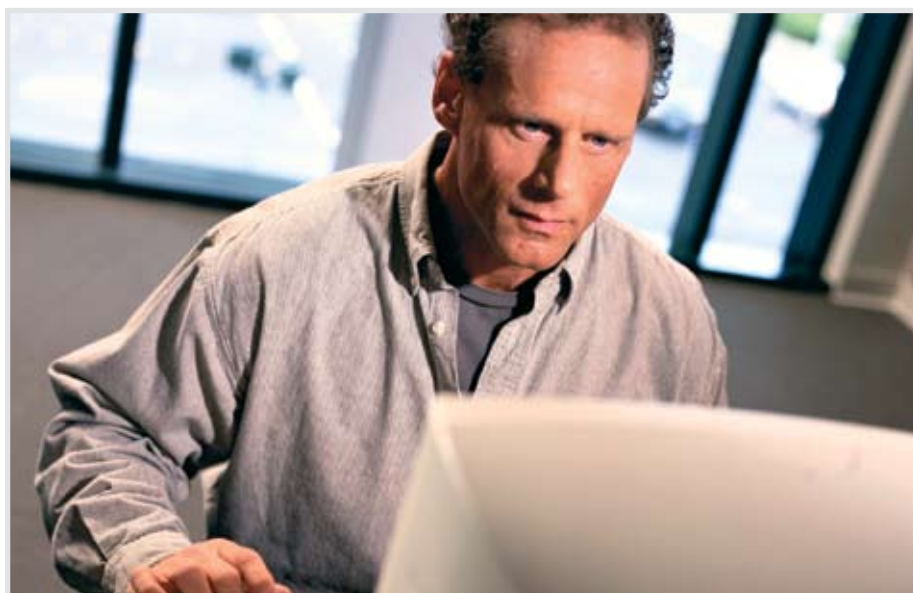


CVGT

CVGT Employment and Training Specialists has a computer network that spans 25 locations across Australia which holds the financial and personal information of thousands of job seekers and employers. It safeguards this data with Sophos Endpoint Security and Control™ and SAV Interface™. It uses Sophos technical training services to ensure that its users remain aware of IT security compliance issues.



Business challenge

CVGT is a not-for-profit unlisted public company that provides high-quality employment and training services to communities in New South Wales, Tasmania and Victoria.

Established in 1983 its headquarters are in Bendigo, Victoria, one of Australia's largest municipalities. The organisation initially focused on providing group training, but has grown significantly in recent years to provide the full range of employment and training services for employers and employees. It now boasts an annual turnover of AU\$35m and employs 300 employment and training

staff, plus a further 700 apprentices, making it one of the largest employers in the country.

CVGT is currently rolling out a major e-commerce project and is upgrading its technology processes. While this happens, its IT team has to ensure that the sensitive data on its 350 Windows® XP desktops and laptops – plus its Windows 2003 file servers – remain protected from malware, spyware and other viruses. It also has to ensure that the organisation's staff remain fully aware of the threats that face its country-wide IT infrastructure, which is an ongoing process considering its large and

TRAINING

Key facts

Company

CVGT

Headquarters

Bendigo, Victoria, Australia

Employees

1,000

Solutions

Sophos Endpoint Security and Control
SAV Interface

"We love Sophos software because it runs efficiently, effectively and in the background."

Peter Richards, Head of Technology, CVGT

dispersed workforce, and the constant stream of new recruits and employers looking to attract staff.

Technology solution

CVGT decided upon two levels of protection. It implemented Sophos Endpoint Security and Control across its network and also integrated SAV Interface with its email gateway.

According to Peter Richards, CVGT's Head of Technology, "Endpoint Security and Control provides phenomenal protection against all types of viruses, spyware and other malware. Our computers automatically update themselves every ten minutes without slowing down the performance of the network."

Endpoint Security and Control is managed through Sophos Enterprise Console™ which, according to Richards, makes managing the threat environment straightforward. "Enterprise Console could not be easier," he says. "We can see the security situation of every computer, no matter where it is located, from a single point. We then know immediately when a computer is not in compliance with our security policies and can rectify the situation instantly."

Enterprise Console allows CVGT to add new computers to its security policy framework easily, and allows the use of standard machine-naming conventions when doing so. "We've customised our standard Windows operating environment and scripts to maximise the value we get from Enterprise Console," says Richards.

SAV Interface enhanced CVGT's protection and uses the Sophos virus detection engine to scan every incoming and outgoing email for malicious attachments and code. "It was integrated seamlessly with our email gateway," adds Richards, "and provides us with comprehensive protection."



Sophos's 24/7 technical support service – which can be accessed via telephone and the internet – is included in all licences. Sophos technicians not only understand CVGT's business needs, but also the diverse needs of its industry, allowing them to resolve issues quickly and effectively.

The organisation's IT team attends Sophos's technical refresher training, which is also provided as part of the licence. This provides them with the technical skills needed to protect CVGT's systems and the team ensure that they cascade any new information they learn throughout the organisation, ensuring that its hundreds of employees remain vigilant.

"New employees undertake computer security awareness during their induction process," says Richards. "Our policy is to provide the highest levels of protection to all our network users. We regularly review and update our security policies and openly advertise our compliance expectations to all CVGT stakeholders."

Business results

Installing Endpoint Security and Control and SAV Interface has brought real benefits to CVGT. Its IT management team is able to concentrate on rolling out its online payments initiative and new disaster recovery centre, without having to worry about the security of its network or any unscheduled administration.

"No IT manager wants to spend time and resources managing their security software, especially during a new product launch," says Richards. "At CVGT we love Sophos software because it runs efficiently, effectively and in the background. It tells us when it needs attention."

To date, CVGT has experienced no virus outbreaks for almost four years – a statistic, says Richards, that leaves some industry peers in disbelief.

"We can also easily fix any issues ourselves. This provides great benefit to our business and allows us to be self-sufficient," adds Richards.

To find out how Sophos products can help protect your organisation, visit www.sophos.com/products