Sophos ZombieAlert

SOPHOS

Alert services

Over 90% of spam now comes from hijacked computers, or zombies, many of which reside undetected in enterprise networks. Compromised systems can cause serious damage to reputation, threaten the delivery of outbound mail and act as the launch point for additional malicious attacks on the network. The challenge for organizations is obtaining sufficient information to take rapid action and isolate any hijacked computers.

The Sophos solution

A unique solution in the marketplace today, Sophos ZombieAlert™ Service provides organisations with immediate warning of spam originating from their networks. Email alerts, including detailed message samples and IP address information, are sent to the relevant organization as soon as a threat is identified by Sophos. This service helps Sophos customers to locate hijacked computers and deal with them as quickly as possible.

In addition to rapid notification alerts, Sophos ZombieAlert Service provides information on IP addresses listed in public domain name server blacklists of known spammers (DNSBLs) so that organisations can take steps to get their network de-listed if necessary.

Sophos ZombieAlert Service is ideal for organisations with diverse networks and flexible connectivity policies. Educational institutions, government bodies and ISPs as well as a range of other organisations can benefit from ZombieAlert Service.

As soon as Sophos identifies a threat, the customer receives an email that contains detailed message-samples and IP address information so they can locate hijacked computers and deal with them as quickly as possible.

Sophos ZombieAlert Service also provides information on IP addresses listed in public domain name server blacklists of known spammers (DNSBLs) so organizations can take steps to get their network de-listed if necessary.

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The service is based on an extensive network of spam traps and expert analysis in SophosLabs™—a global network of threat analysis centres providing 24-hour research and identification of emerging threats.

Details on how to sign up can be supplied by your Strategic Account manager.

Key benefits

» Provides immediate, actionable information to enable organisations to quickly identify, disinfect, and protect compromised computers.

» Requires minimal customer infrastructure and resources Sophos ZombieAlert Service is hosted and managed by Sophos.

» Delivers summary reports allowing organisations to understand and monitor trends in hacking and spammer activity.

» Includes 24-hour telephone, email and online support, 365 days a year.

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