Sophos WebAlert Service

SOPHOS

Alert services

Sophos WebAlert Service warns organizations if its website has been hacked and infected with malware. It enables organizations to respond quickly to minimize the risk of end-user infection and a damaged reputation.

Web-borne malware

90% of infected websites are legitimate. If your website is hosting malware, you need to know immediately so you can take action before your visitors become infected, your reputation is damaged and your website is block-listed. Sophos WebAlert Service is available worldwide and provides organizations with an early warning that one or more of its URLs has been compromised, enabling rapid remedial action.

Automatic, early warning

- "The Sophos URL malware block list is monitored for any references to customer domain names, with new additions to the list scanned daily. Sophos also receives information on hundreds of thousands of newly infected webpages from its global internet partners every day, which are compared to the Sophos WebAlert Service list to identify any matches.
- An email alert is automatically sent to the customer when their website has been identified as being infected by malware, with details of the specific URL affected and the name of the malware involved.
- Sophos customers receive a monthly summary of their registered domain names and details of alerts sent over the last month, enabling them to monitor and understand the threats facing their website.
- Sophos WebAlert Service is hosted and managed by SophosLabs™, our global network of threat analysis centers, so customers do not need to make any infrastructure changes.

Languages supported

Email alerts and monthly summaries are available only in English.

How to sign up for Sophos WebAlert Service

Please contact your Sophos account manager or email us at: oem.sales@sophos.com

Key benefits

- Delivers an early warning that customer websites have been infected by malware
- Scans Sophos block lists for customer domain names, with new additions to the list scanned daily
- Provides automatic email alerts when a website is identified as infected
- Supplies details of the specific URL infected and the name of themalware involved
- Delivers detailed summaries of the past month's alerts
- Includes 24x7x365 support for the duration of the license and one-on-one assistance.

Boston, USA | Oxford, UK
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